

Roll No. ....

Total No. of Questions : 13]

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## Paper ID [B0202]

(Please fill this Paper ID in OMR Sheet)

### MBA (102) (Old/S05)(Sem. - 1<sup>st</sup>) ORGANISATION BEHAVIOUR

Time : 03 Hours

Maximum Marks : 75

#### Instruction to Candidates:

- 1) Section -A is **Compulsory**.
- 2) Attempt any **Nine** questions from Section - B.

#### Section - A

(15 × 2 = 30)

*Q1)*

- a) Importance of organization behaviour.
- b) Perception.
- c) Group Dynamics.
- d) Implication of HAWTHORNE EXPERIMENTS.
- e) Attitude.
- f) Johri Window.
- g) Leadership Styles.
- h) Group Cohesiveness.
- i) Importance of motivation.
- j) Parent-Child Transaction.
- k) Nature of organizational Change.
- l) Organization Culture.
- m) Positive Aspect of Conflict.
- n) Difference between Stress Management and Crisis management.
- o) Effects of Politics on organisations.

## Section - B

(9 × 5 = 45)

- Q2)** What are the major contributions of behavioural approach to the study of organization behaviour?
- Q3)** Define personality. What are the major factors which shape the personality of an individual?
- Q4)** What are the managerial implication of perception? How does management affect perception in the organization?
- Q5)** “Most behaviour is learned, some from the experience of self and some from the experience of others.” Discuss this statement and explain it with the help of theories of learning.
- Q6)** Critically examine Herzberg’s two factor theory. Make a comparison between theories of Herzberg and Maslow.
- Q7)** What is transaction analysis? How does it help in improving interpersonal relations?
- Q8)** “A good leader is not necessarily a good manager.” Discuss this statement and compare leadership with management.
- Q9)** What do you mean by organization culture? How do culture insights help in understanding the behaviour of people in the organization? Discuss in the context of both institutional culture and subculture.
- Q10)** Describe the process of planned organization change. What are the important factors which must be considered adequately at each stage of the process.
- Q11)** Discuss the various steps involved in organization development in the organization improvement. What are its various limitation and problems?
- Q12)** Discuss the conflict Management.
- Q13)** Discuss the nature of inter-group dependence. What are behaviour patterns that emerge because of this group dependence?

